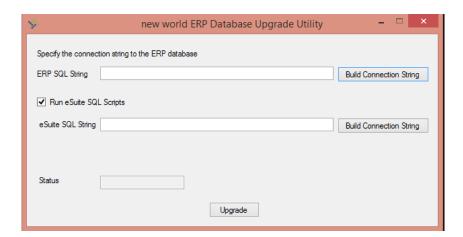


## Cross-Version Live-to-Test Instructions

During certain phases of your Tyler new world ERP project, the LIVE version of the software may not match the TEST version. Additional steps are required if you wish to move an older (9.x) version of the LIVE database into a new (2017.1) TEST environment:

- 1) Stop all new world services on the TEST application server. From an elevated command prompt, perform an IIS reset.
- 2) Backup and restore the live ERP and eSuite databases to the test environment.
- 3) Navigate to the folder on your application server which houses the 2017.1 installation files.
- 4) Open the folder entitled 'DbUpgradeUtility' and run 'ERPDatabaseUpgradeUtility.exe'.
- 5) Click on the first 'Build Connection String' button and enter the SQL server connection information to the ERP database.



- 6) Click on the second 'Build Connection String' button and enter the SQL server connection information to the eSuite database.
- 7) Press 'Upgrade' to begin the process. Once the process has completed a new window will display indicating completion.
- 8) If your organization is licensed for the Community Development module, you will need to run the CD migration as well. Instructions on running this tool can be found in the same folder which contains the 2017.1 installation files. The path is '2017.1-CD\_17.1.24\CD Migration And Copy Function\MigrationHelp.pdf'.
- 9) Restart the TEST application server to have all new world ERP services start in order, as normal.
- 10) Run the patches on test in the MIU after copying live to it.